

# VNATA 2021 User Guide

(Short videos with much of the same info can be found on the [Prepare page](#) of the convention website.)

VNATA 2021 is accessible from wherever you are around the globe!

## Get ready!

### 1 – Maximize your tech for the best VNATA 2021 Experience!

- Though VNATA 2021 is responsive and compatible with some tablets and smartphones, **the event is best experienced on a laptop or desktop (PC or Mac).**
- PheedLoop works with all modern browsers such as [Chrome](#), [Firefox](#), [Edge](#) or [Safari](#). Please note - Internet Explorer is not supported.
- Trouble accessing assessments?
  - First, double-check your certificate (go to the Account section and click Request New Certificate) to ensure you haven't already completed the session. You can also see that you've completed an assessment by looking for the green 'Check-In Successful' button at the top of the session page.
  - Try using an incognito browser window or private mode in any of the supported internet browsers. See shortcuts in the table below.

Browser	Windows PC Shortcut	Mac Shortcut
Google Chrome	Ctrl+Shift+N	Shift+Command+N
Safari	--	Shift+Command+N
Firefox	Ctrl+Shift+P	Shift+Command+P
Edge	Ctrl+Shift+N	Shift+Command+N

- For audio/video issues, please log out, clear your cookies and cache, then log back in.
- Disable any corporate VPNs, if applicable.
- If you are unable to show your video/audio/screen in a Group, check to ensure that you have camera, share, and audio enabled in your browser. Groups are only accessible via PC or Mac (no mobile devices).

Here's an article that you can review for [Google Chrome](#), [Safari](#), [Firefox](#) and [Edge](#).

**2 – Have your login handy!** An email was sent to you on 6/21/21, with your login information and the link to access the virtual event portal.

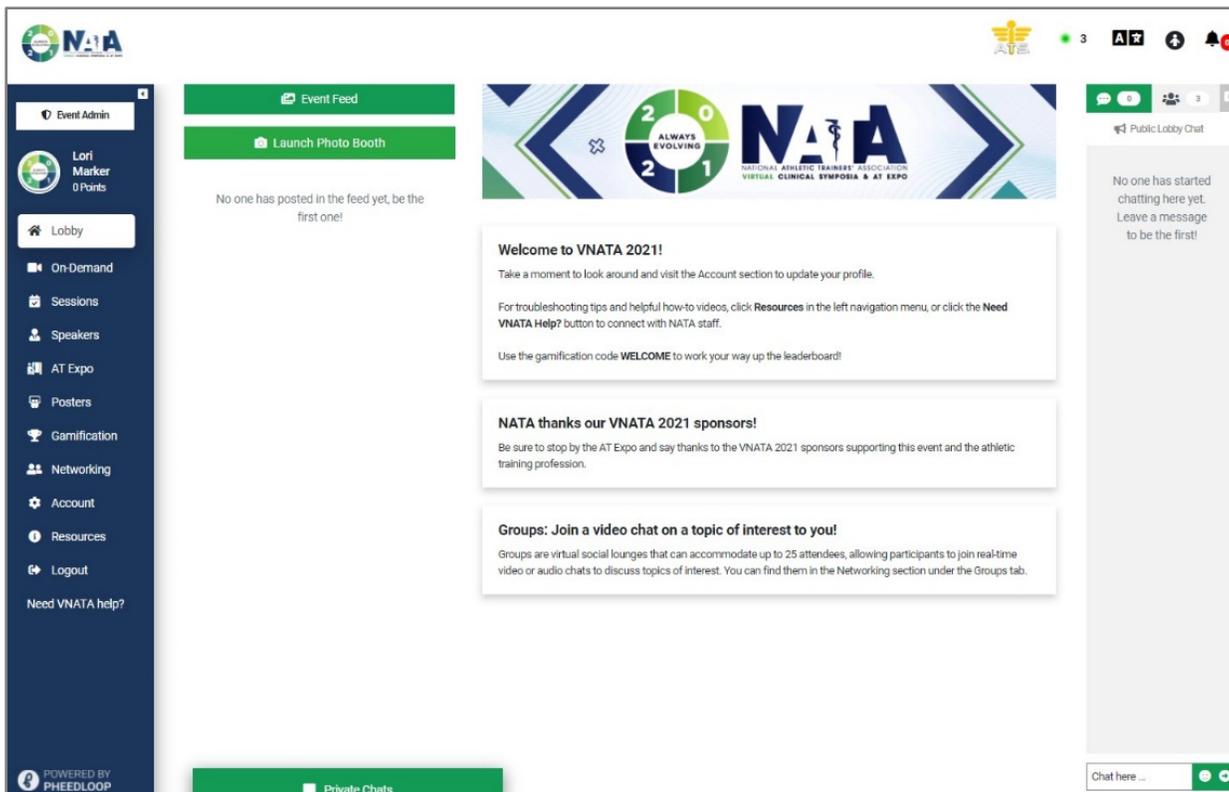
**3 – Enable Notifications!** Enabling notifications will allow you to receive the assessment popups and private messages from colleagues. Click the lock icon in the top left of your browser window to enable notifications.

## VNATA 2021 Platform

### Lobby

Once you've logged in to the VNATA 2021 virtual event portal, you'll find yourself in the Lobby. Scroll down to check out all of the announcements and say hello to your peers in the Public Lobby Chat! In the upper right corner, you can see how many other people are online, select your preferred language, make any necessary accessibility adjustments, and manage your private notifications.

The navigation menu on the left side is visible throughout the platform and will lead you to the features outlined below. It can be hidden by clicking the small arrow at the top, which will then maximize the other items on the screen. Click the arrow again to bring the menu back.



### Photo Booth

Add your selfie to the VNATA photo booth wall. In the lobby, click on Launch Photo Booth button. Add a caption and post it!

### Social Wall

Watch the latest social media posts appear on the social wall, in the lobby. Or contribute to the social wall, by using #VNATA2021 on your Twitter, Facebook, or Instagram.

### On-Demand

Educational programming will be available on-demand 24/7 through September 30, 2021. Simply click a session that interests you, press play and start watching! (See assessment and CEU info in the Sessions section below.)

You can also:

- Use the search feature to search by keyword
- Use the filter feature to search by track, format, or speaker
- Share the VNATA event with your network (Twitter, LinkedIn, Facebook, email)
- Scroll down to see the speaker(s), abstract and learning objectives
- Share your excitement about the session in the Public Session Chat
- Click 'Hide All' to hide the list of sessions and maximize the other items on the screen. Click 'Show All' to display the session list again.

Closed Captioning (CC) available. Click the CC symbol in the player control bar to enable/disable closed captioning. (If you don't see the CC symbol, click the Settings gear symbol in the player control bar to access.) You can move the closed captioning text box around the session window for best viewing. **Note: Do not change the speed of the video as this will affect your ability to take the session assessment.**

The screenshot displays the NATA virtual clinical symposia & AT expo interface. On the left is a navigation menu with options like 'Event Admin', 'NATA Staff', 'Lobby', 'On-Demand', 'Coming Up', 'Speakers', 'AT Expo', 'Posters', 'Networking', 'Account', 'Resources', 'Logout', and 'Need VNATA Help?'. The main content area features a search bar, a filter dropdown, and a 'Hide All' button. Below this is a list of sessions, including 'A Clinical Guide To Pitching Mechanics and Kinetic Chain Deficits: How To Integrate Both Into a Comprehensive Program' by Stephen Thomas, 'Addressing Sympathetic Overload for Injury Recovery' by Veronica Dilzer, 'All About the Regulations: Dietary Supplements in Sports' by Chris Kolbe, 'Are You Engaged? Concussion Management With Low Socioeconomic Status Stakeholders' by Melissa Kay, and 'A Team Approach to Emergency Planning in the Secondary School: Where We Are and Strategies to Advance' by Samantha Scamero-Miller. A central video player shows a 'General Session' with a 'Special Event' tag and a play button. The video content includes the NATA logo and the text 'ALWAYS EVOLVING' and 'VIRTUAL CLINICAL SYMPOSIA & AT EXPO'. On the right, a 'Public Session Chat' window shows several messages of appreciation for a speaker named Tony, such as 'Thank you Tony and welcome Kathy!' and 'Welcome Kathy and look forward to the years to come and the amazing changes to our profession.'

**PRO TIP!** You can pause, rewind and fast forward while you watch on-demand education; however, you have to watch the session in its entirety to access the assessment.

## Sessions

Sessions scheduled during the live event June 22-24 are found here. Within 24 hours after a live session ends, it will be added to the On-Demand section and be available through September 30, 2021. **Be sure to arrive on time to view the session in its entirety and complete the assessment.**

You can also:

- Click the + next to the session title to add it to your personal schedule
- Use the search feature to search by keyword
- Use the filter feature to search by your personal schedule, track, format, dates, or speaker
- Filter the event list by Live Now, to view events that are actively taking place.
- Share the VNATA event with your network (Twitter, LinkedIn, Facebook, email)
- Add the session to your personal calendar (Apple, Google, Office 365, Outlook or Yahoo!)
- Scroll down to see the speaker(s), abstract and learning objectives and download handouts
- Ask questions and share your excitement about the session in the Public Session Chat
- Click 'Hide All' to hide the list of sessions and maximize the other items on the screen. Click 'Show All' to display the session list again.

**PRO TIP!** All sessions are scheduled in Central Daylight Time (CDT).

### Assessments/CEUs/Statements of Credit

You must view a session in its entirety in order to take the assessment and earn CEU credit. You'll want to ensure you 'Allow' pop-ups and redirects on the PheedLoop platform to prevent your device from blocking the assessments.

**IMPORTANT!** Shortly before a session ends, the session assessment will pop up on the screen. You can close the assessment window to watch the remainder of the session; however, the assessment **must be completed before you exit the session**. You can reopen the assessment by clicking the 'Check-In Survey' button at the top of the page. If you do not complete the assessment before navigating away from the session, you will have to leave the Sessions (or On-Demand) section, then return and watch the session again to access the assessment. Once you have completed the assessment for a session, the blue 'Check-In' button will turn green and say 'Check-In Successful'. Be sure not to close your laptop during a session, or the survey will not pop up.

There are two ways to tell if you've already completed a session:

- 1) You can see all of the sessions you've completed by going to the Account section and clicking Request New Certificate. (This is not your final Statement of Credit.)
- 2) Above the title on the session page, there will be a green Check-In Successful button, if you've already taken the assessment for that session.

A link to access your statement of credit will be sent to the email address you used for your VNATA login by mid-October. If you do not receive the email, or have any questions about the CEU/statement of credit process, please email [knowledgeinitiatives@nata.org](mailto:knowledgeinitiatives@nata.org).

To download a copy of the Event Schedule, go to <https://convention.nata.org/schedule-2021/>. Click the blue Download PDF button located right above the Event Schedule.

## Speakers

Visit this section to learn more about the VNATA presenters. Use the search feature to search by name, organization, or speaker type.

The screenshot shows the VNATA website interface. At the top left is the VNATA logo. The top right features the Johnson & Johnson logo and a notification bell with a red circle containing the number 1. A dark blue sidebar on the left contains navigation links: Lobby, On-Demand, Sessions, Speakers (highlighted), AT Expo, Posters, Gamification, Networking, Account, Resources, Logout, and Need VNATA help?. At the bottom of the sidebar is a 'POWERED BY PHEEDLOOP' logo. The main content area has a search bar and a 'Filters' dropdown. Below this is a list of speakers, each with a circular profile picture and their name and affiliation. The first speaker, Aaron Sciascia, is highlighted with a larger profile picture and a 'Start Chat' button. The profile picture for Aaron Sciascia is a circular graphic divided into four quadrants with the numbers 2, 0, 2, and 1, and the text 'ALWAYS EVOLVING' in the center. The 'Start Chat' button is a dark blue rectangle with a white speech bubble icon and the text 'Start Chat'. At the bottom of the speaker list is a green button with a white speech bubble icon and the text 'Private Chats'.

**Speakers List:**

- Aaron Sciascia**  
Eastern Kentucky University
- Abigail Bretzin, PhD, ATC**  
University of Pennsylvania
- Adam Lepley**
- Adam Rosen, PhD, ATC**  
University of Nebraska at Omaha
- Adam Thompson, PhD, LAT, ATC**  
Indiana Wesleyan University
- Adrian Boltz, MS**  
Datalys Center for Sports Injury Research and Prevention
- Alan Needle, PhD, ATC, CSCS**  
Appalachian State University
- Alexandra DeJong**  
University of Virginia

**Start Chat**

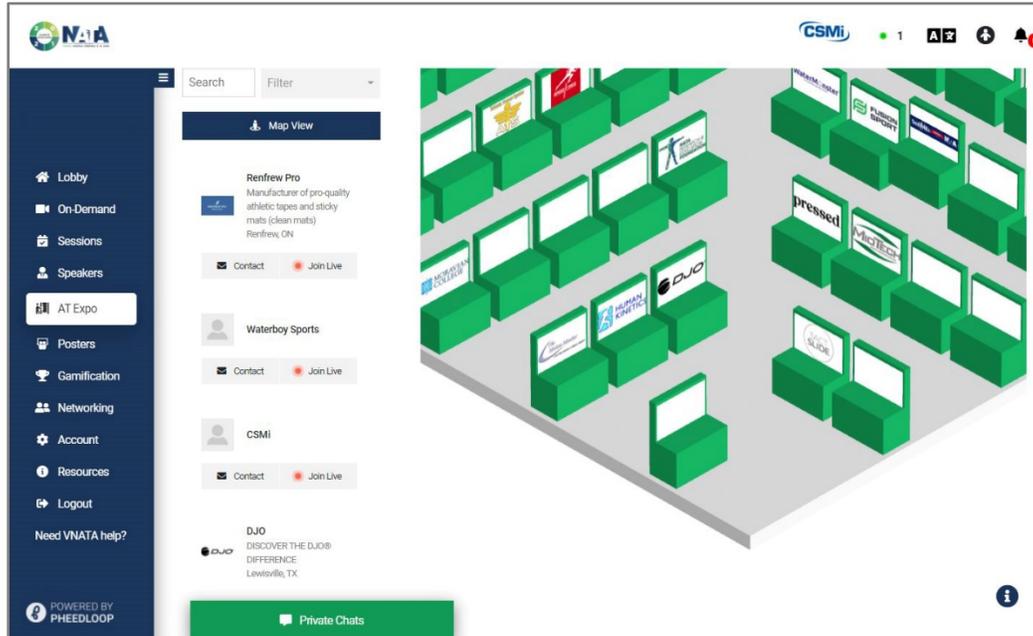
**Private Chats**

## AT Expo

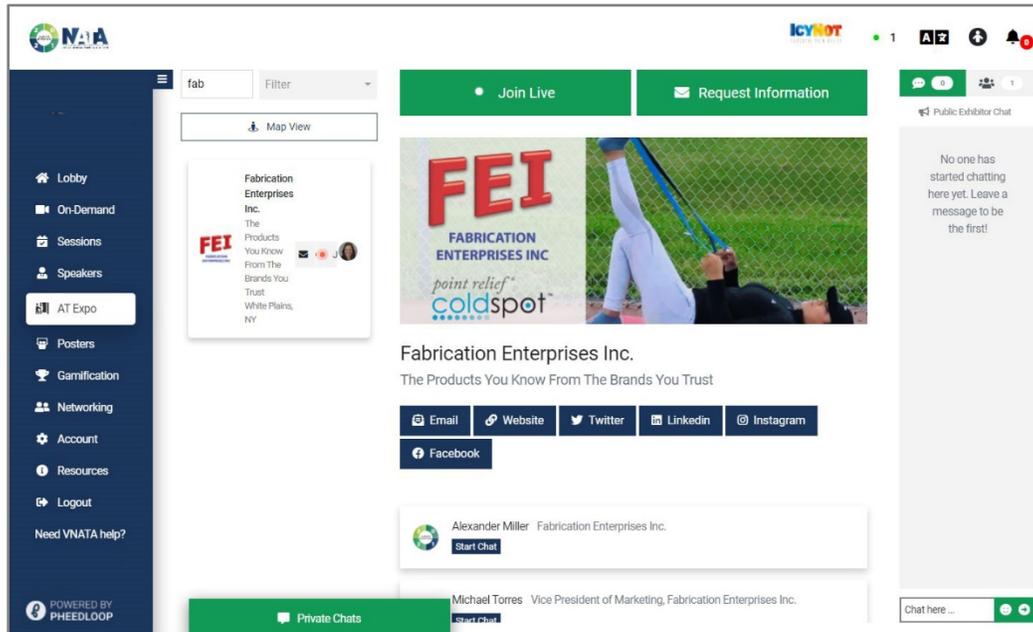
The new and improved VNATA 2021 platform offers several ways for attendees to connect with the companies that support the athletic training profession. You can:

- Post questions for exhibitor personnel in the Public Exhibitor Chat
- Use the 'Join Live' button to engage in a video chat with exhibitor personnel. View a product/service demo and get your questions answered in real-time.
- Use the 'Request Information' button to submit your contact info and gain access to all files uploaded by the company. This action is like scanning your badge at an in-person event.

### Map View



### Booth View



## Posters

Visit this section to peruse the NATA Free Communications Poster Presentations, review the abstracts and download the posters. Use the search feature to search for keywords in the title.

The screenshot shows the NATA virtual event platform interface. On the left is a dark blue navigation menu with options: Lobby, On-Demand, Sessions, Speakers, AT Expo, Posters (highlighted), Gamification, Networking, Account, Resources, Log out, and Need VNATA help?. At the bottom of the menu is a logo for 'POWERED BY PHEEDLOOP'. The main content area features a search bar at the top. Below it, a list of posters is displayed, with the selected poster 'A Case of a Galeazzi Fracture in a High School Soccer Athlete: A Level 4 Rare Events Case Study' highlighted. To the right of this poster is a profile card for Melissa Snyder, PhD, LAT, ATC, Associate Professor and Program Director at Western Carolina University, with a 'Start Chat' button. Below the poster title is the full title and a list of authors: Snyder MM\*, Adamonis RF\*, Owen JWT†, \*Western Carolina University, Cullowhee, NC; †Mission Sports Medicine, ‡MAHEC Sports Medicine. The 'Background' section describes a 16-year-old male soccer player who was knocked to the ground while kicking a ball, resulting in a Galeazzi fracture of the left forearm. The 'Differential Diagnosis' section lists: Radial fracture, ulnar fracture, interosseous membrane injury, contusion, Smith's fracture, Reverse Colles fracture (Smith's fracture), and dislocation. At the bottom of the main content area is a green bar with a 'Private Chats' icon.

## Gamification

Enter Gamification codes to earn points and reach the top of the leaderboard. Prizes include gift cards and awesome sponsor swag. Gamification codes can be found scattered throughout the virtual event platform, social media and during select special events. Visit the [Engage page](#) for a code that can be entered into the platform when it opens June 22. To enter a code and claim the points, click Gamification in the left-hand menu, enter the code and click "Claim Points". To see where you stand in the leaderboard, click the "Leaders" button. Point values vary and each code can only be redeemed once. Gamification will close June 24 at 2pm CDT. All winners have been notified via email.

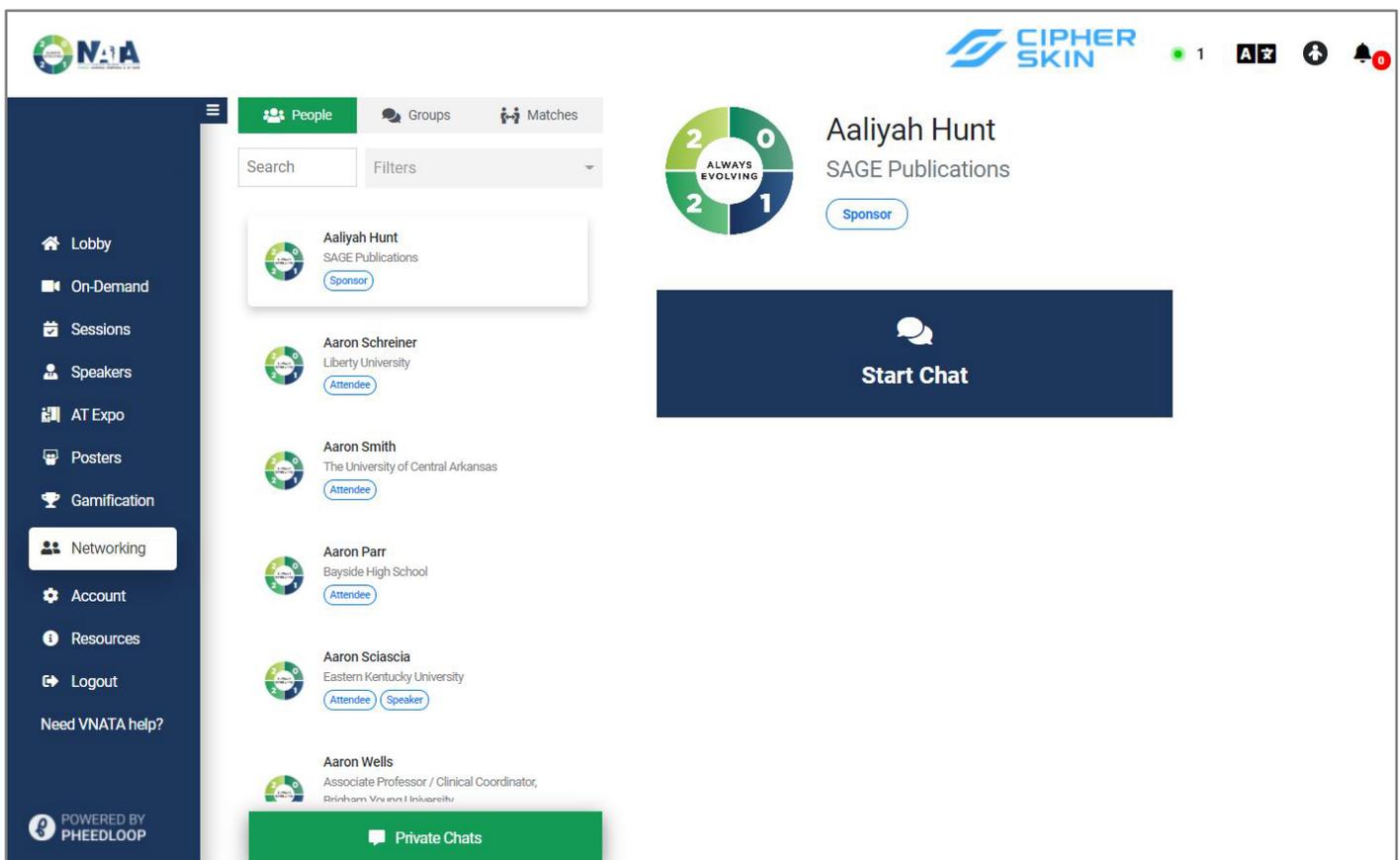
The screenshot shows a gamification interface titled 'Earn, Lead, Win' with a close button (X) in the top right corner. Below the title, it displays 'Points Earned: 0'. There is an input field labeled 'Enter Code' and a dark blue button labeled 'Claim Points'. At the bottom of the interface is a green bar with a white icon and the text 'Leaders'.

## Networking

While you can send (or receive) a private message from many areas within the platform, the Networking section is dedicated to helping you connect. You can network with other attendees at any time during the event from June 22 through September 30.

- Use the search feature to find friends and colleagues.
- Use the filter feature to see who's 'online now' or search by attendee tags (attendee, exhibitor, speaker, or sponsor).
- From the People tab, click on the name of the person you'd like to connect with, then click 'Start Chat' to send a private message and launch a one-on-one text or video chat. Your private chats will remain in the Private Chats area at the bottom of the page for the duration of the event.
- From the Groups tab, join a Group to video chat with up to 25 attendees on a topic that interests you.
- Complete the Matchmaking Survey to connect with attendees who have similar interests.

Note: Your camera and microphone will not work if you're accessing the platform via VPN.



The screenshot displays the VNATA Networking interface. On the left is a dark blue navigation sidebar with options: Lobby, On-Demand, Sessions, Speakers, AT Expo, Posters, Gamification, Networking (highlighted), Account, Resources, Logout, and Need VNATA help?. At the bottom of the sidebar is a logo for 'POWERED BY PHEEDLOOP'. The main content area has a top navigation bar with 'People', 'Groups', and 'Matches' tabs. Below this is a search bar and a 'Filters' dropdown. A list of attendees is shown, each with a circular profile picture that has a green halo indicating they are online. The attendees listed are: Aaliyah Hunt (SAGE Publications, Sponsor), Aaron Schreiner (Liberty University, Attendee), Aaron Smith (The University of Central Arkansas, Attendee), Aaron Parr (Bayside High School, Attendee), Aaron Sciascia (Eastern Kentucky University, Attendee and Speaker), and Aaron Wells (Associate Professor / Clinical Coordinator, Bringham Young University). To the right of the list, a larger profile for Aaliyah Hunt is shown, including a circular graphic with the text 'ALWAYS EVOLVING' and a 'Start Chat' button. The top right corner of the interface features the CIPHER SKIN logo, a green status indicator, and icons for search, user profile, and notifications.

**PRO TIP!** A green halo around an attendee photo means they are online now!

### Platform Networking

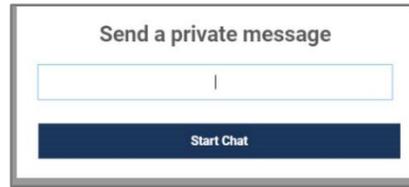
In addition to the opportunities in the Networking section, you can also connect with others in the Lobby, the On-Demand & Sessions, the Exhibit Hall and the Posters section.

### Chat!

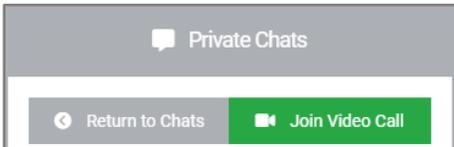
Start a chat with a friend, a colleague, or a new acquaintance. There are options for private chat and public chat.

## Private Chat

**Text Chat** – Click an attendee’s name to send them a message and start a private text chat. Simply click outside the ‘Send a private message’ box to cancel the request.



**Video Chat** – Turn a text chat into a video call by clicking ‘Join Video Call’.



Your private chats will remain in the Private Chats area at the bottom of the page for the duration of the event.

## Public Chat

Use the chat feature on the right side of the page to connect with other attendees in the Lobby, On-Demand, Sessions, and AT Expo sections.

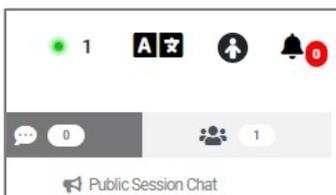
**From the Lobby** – Let everyone know how excited you are to be attending VNATA 2021!

**From On-Demand & Sessions** – Ask questions and chat with your peers about the session topic.

**From the AT Expo** – Say thank you to the exhibitors supporting the athletic training profession and ask questions about their products.

## Who’s Online?

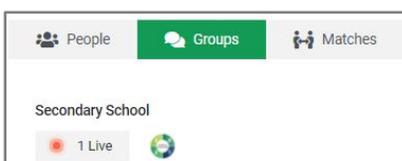
See how many others are in the lobby, or in the same session or exhibit as you.



## Join a Group!

During the Coffee Talks, breaks, lunch, and throughout the live and on-demand event, join a Group to discuss topics that interest you. Located in the Networking section, Groups have a limit of 25 attendees, to encourage an opportunity for live, engaging conversation. The group room will accommodate up to 16 attendees’ videos to remain on, during the group discussion. All attendees can interact via the chat within the group room.

Click the Networking tab, click Groups, and join the group that interests you.



## Matchmaking

When you first click into the Networking section, a Matchmaking survey will pop up. We encourage you to complete the survey immediately; otherwise, it will continue to pop up each time you visit the Networking section. An algorithm within the platform matches you with other attendees with similar interests based on your answers to the survey. Once you've taken the Matchmaking survey, when you click on the Matches tab, you will find the attendees that most closely match your interests. You can reach out to your matches via private message to connect. If you prefer not to participate, simply answer No for the first question and click submit. The survey will no longer pop up.

An image of the Matchmaking Survey can be found below.

Matchmaking Survey ×

**Are you interested in being matched with other attendees with similar interests?**

If you select No, you may skip the other questions and submit the survey. This will prevent it from popping up each time you visit the Networking section.

Yes  
 No

**What are your professional interests?**

Select all answers that apply.

Nothing selected ▾

**What district are you in?**

Choose one.

Nothing selected ▾

**How many years since your initial certification?**

Choose one.

Nothing selected ▾

**What are your personal interests?**

Select all answers that apply.

Nothing selected ▾

**Submit**

## Account

Visit the Account section to:

- Change your password
- Add your photo and bio
- Share your social media info
- Edit your visibility in the Networking section
- Enable/disable email notifications, push notifications and notification sounds
- Edit your time zone
- Download your attendance certificate. Note: The downloadable certificate is not your official statement of credit. It is a transcript of the sessions for which you have watched and completed assessments.

**If you edit your profile, be sure to scroll down and Save Changes before you navigate to another section or logout.**

The screenshot displays the user account management interface. The left sidebar contains navigation options: Lobby, On-Demand, Sessions, Speakers, AT Expo, Posters, Gamification, Networking, Account (highlighted), Resources, Logout, and Need VNATA help?. The main content area is divided into three sections: Profile, Change Password, and Attendance Certificate. The Profile section includes fields for Organization (NATA), Title (NATA Staff), About Me, Profile Picture, Website, Twitter, LinkedIn, and Meeting Link. It also features several toggle switches for notification preferences and a dropdown for the Schedule Timezone (CDT). A red circle highlights the 'Save Changes' button at the bottom of the Profile section. The Change Password section has fields for New Password and Confirm New Password, with a 'Set New Password' button below. The Attendance Certificate section has a 'Request New Certificate' button and a link to 'Download Previously Generated Certificate'.

**PRO TIP!** Try refreshing the page (Ctrl+Shift+R) if you run into any issues.

## Resources

The Resources tab includes the VNATA User Guide – which you’re reading right now! Also available, are short videos to help you become familiar with VNATA 2021.

## Need VNATA Help?

Need technical help? Go to the **Need VNATA Help?** tab to submit your question. NATA staff will respond ASAP. Live chat will be available from 8:00 am – 6:00 pm (CDT) on June 22 - June 24. An email form will be available throughout the on-demand dates. If you have general questions for NATA, please contact [Member Services by email](#) or call 800-879-6282.

# Connect with your Peers!

## Special Events:

(CDT)	Tuesday, June 22	Wednesday, June 23	Thursday, June 24
9:30-10 AM	Coffee Talks	Coffee Talks	Coffee Talks
9-10 AM	AT Expo Exhibitor Chats (participating companies only)	AT Expo Exhibitor Chats (participating companies only)	AT Expo Exhibitor Chats (participating companies only)
10-11 AM	General Session & Break		
11-11:15 AM	Break – 15 for Fitness	Break – 15 for Fitness	Break – 15 for Relaxation
12:15-12:45 PM	AT Expo Exhibitor Chats (participating companies only)	AT Expo Exhibitor Chats (participating companies only)	
12:15-2 PM			AT Expo Exhibitor Chats (participating companies only)
12:45-1:15 PM	VNATA Chats	Face Time '21	
1:15-1:30 PM	Break - 15 for Fun	Break - 15 for Fun	
1:30-2 PM		VNATA Chats	
2-2:15 PM		Break - 15 for Relaxation	
2:30-2:45 PM	Break – 15 for Fun		
3:15-3:30 PM		Break – 15 for Fitness	
3:45-6 PM	AT Expo Exhibitor Chats (participating companies only)		
5-6 PM	Quiz Bowl	Gatorade Happy Hour	
5-6:30 PM		AT EducATionalist Town Hall	
6-8 PM	LGBTQ+ Town Hall	EDAC Town Hall	
Evening	Alumni Parties	Alumni Parties	
<b>Coming Up</b>	<b>Friday, July 23</b>		
4-6 PM	Virtual EDAC Career Day		

To locate these Special Events, sort by the Special Event tag in the Event Schedule.

**Coffee Talks** – Grab your favorite morning beverage and take part in these casual conversations with leaders from the athletic training profession. To join Coffee Talks, click the Networking tab, click Groups, and select the Coffee Talk you would like to join.

**AT Expo Exhibitor Chats** – Live-chat with participating exhibitors about their latest products and services.

**Breaks-15 for Fitness, Fun, and Relaxation** – Reenergize with these fun breaks scheduled throughout the live dates of VNATA 2021.

**VNATA Chats** – Participate in 30-minute, moderator-led, peer-to-peer discussions held with subject matter experts and attendees engaging on a variety of topics. To join a VNATA Chat, enter the appropriate session room and click the image inside the session room. These chats are limited to the first 300 attendees.

**Town Halls** – Town halls are designed to allow attendees to connect with others and learn about the contemporary projects of these important groups.

**Alumni Parties** – Search the event schedule for groups who have planned alumni parties, around the

live event dates of VNATA 2021. Click the image in the session room to link directly to the alumni event.

## Rules of Engagement

Those who take part in any NATA meeting or event, whether in-person or virtual, must treat each other with civility, courtesy and respect (both face-to-face and online), regardless of the sex, race, color, national origin, marital status, gender identity, age, religion, disability, sexual orientation, occupation, line of business, or policy position of other participants.

## Non-Discrimination

NATA does not discriminate on the basis of race, color, national origin, religion, sex, disability, military status, sexual orientation, gender identity or age. NATA is committed to accessibility and non-discrimination in all aspects of its continuing education activities. Participants who have special needs are encouraged to contact program organizers so that all reasonable efforts to accommodate these needs can be made.

## Sponsorship

NATA thanks our event sponsors and exhibitors. In alignment with continuing education rules, our thanks and acknowledgement do not infer endorsement or guarantees regarding effectiveness, quality or safety.